

Revocation Instruction

Revocation Right

You have the right to withdraw from this contract within 14 days without giving any reason.

The revocation period will expire after 14 days from the day of the contract conclusion.

To exercise your revocation right, you must notify us (Mercedes-Benz South Africa Limited, c/o Mercedes-Benz Customer Assistance Centre Maastricht N.V (CAC), P.O. Box 1456, 6201 BL Maastricht, The Netherlands, Telephone 00800 9 777 77 77, Fax +49 711 21768006, Email customerservice.southafrica@cac.MercedesBenz.com) of your decision to withdraw from this contract by means of an unambiguous statement (e.g. a letter sent by post or an email). For this purpose, you may use the attached sample cancellation form; however, it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your notice concerning your exercise of the right of cancellation before the cooling-off period has expired.

Effects of the Revocation

If you revoke this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

Sample Revocation Form

(Please complete this form and return it to us if you wish to revoke the contract):

- On: Mercedes-Benz South Africa Limited, Wierda Road (R576/M10 West), Zwartkop, Centurion, 0046, South Africa, Telephone 00800 9 777 77 77, Fax +49 711 21768006, Email customerservice.southafrica@cac.MercedesBenz.com

- I/we hereby revoke the contract concerning the purchase of the following goods/the performance of the following Services as concluded by me/us
- Ordered on/received on
- Name of consumer(s)
- Address(es) of consumer(s)
- Consumer signature(s) (only for notification in writing)
- Date