

Setup Guide

Entertainment Package with Comfort Data Volume

Setup description for
MBUX 2.0

Version 1.01 (as at 09/08/2022)

Mercedes-Benz



Content.

This document serves to display setup instructions for the Mercedes me Entertainment Package and to offer assistance.

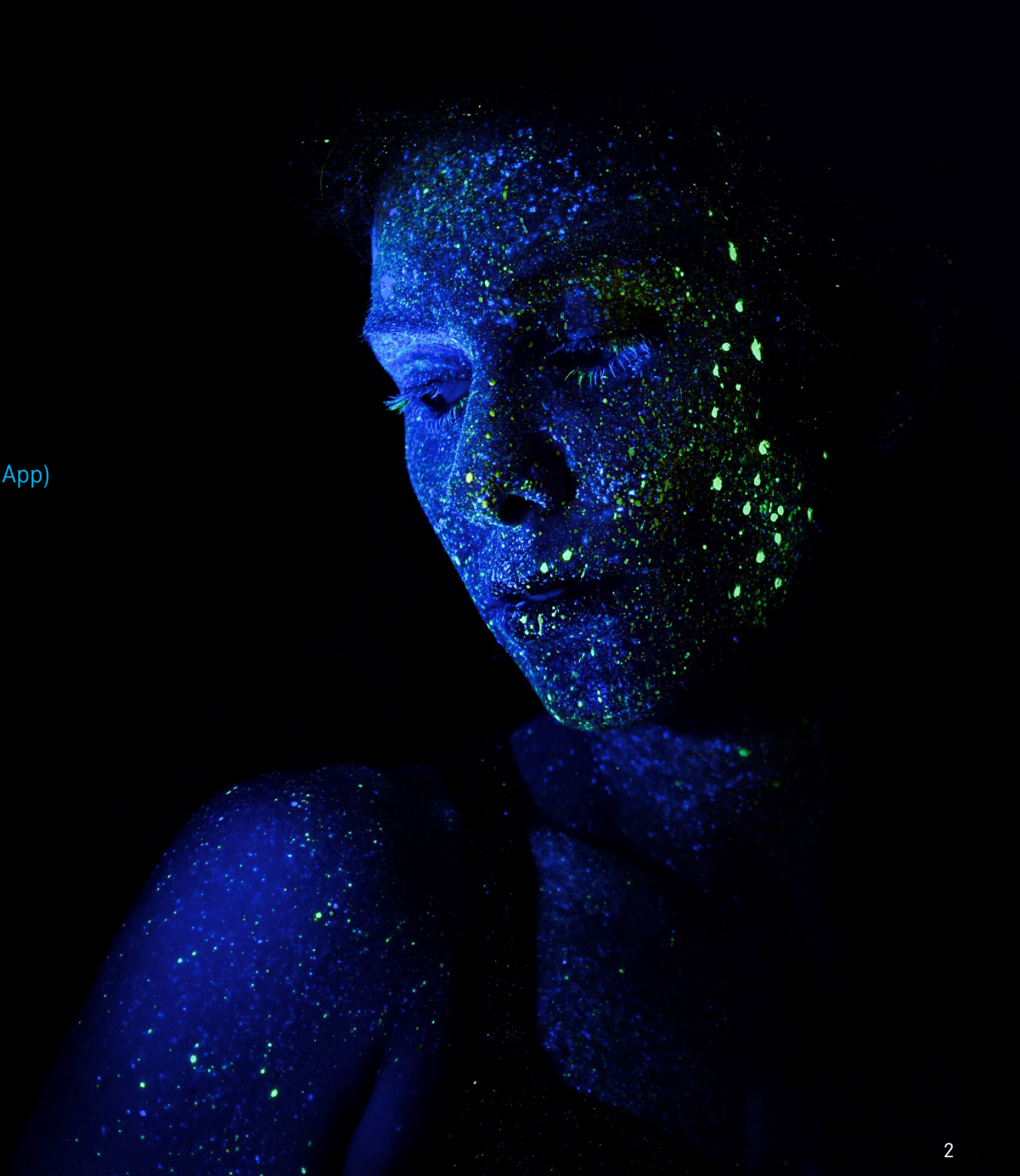
The Mercedes me services are exclusively available for Mercedes me connect markets and only in certain Mercedes-Benz models. For more information, please refer to the product world of [Mercedes me connect](#).

To use the Mercedes me connect services, you must create a Mercedes me ID and agree to the terms of use for the Mercedes me connect services.

Due to delivery bottlenecks, the availability of the communication module (LTE) may be temporarily restricted in certain vehicles. The Mercedes me connect services including the emergency call system (eCall) are particularly affected. Continuously updated information is available from Mercedes-Benz dealers

Topics:

- 01 – [Service activation via Mercedes me App](#)
- 02 – [Link a music provider \(via MBUX\)](#)
- 03 – [Link a music provider \(via Mercedes me App\)](#)



Service activation via Mercedes me App



Start: Download Mercedes me App.

Android Smartphone:



Apple iPhone:



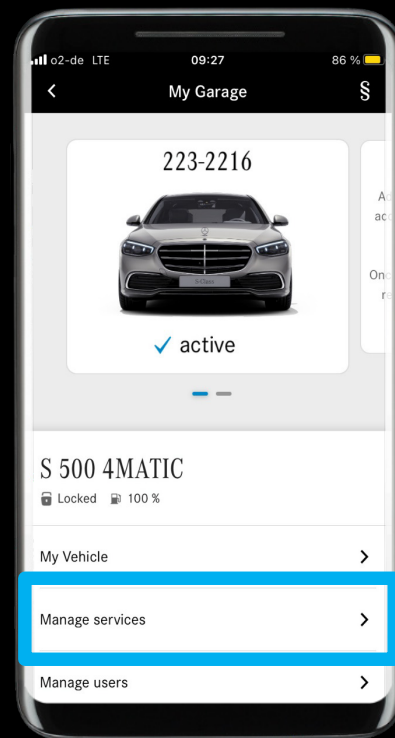
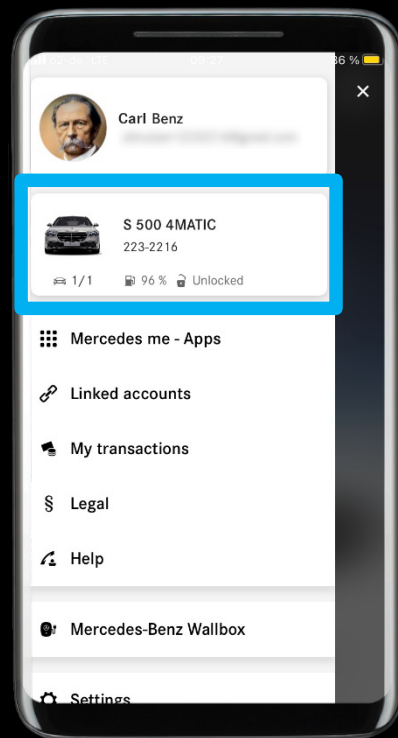
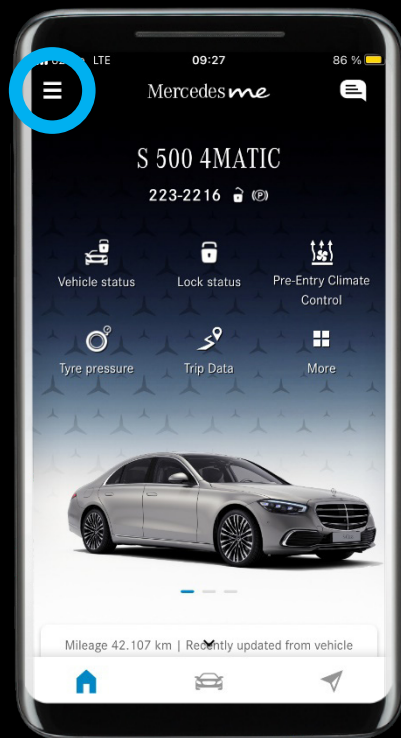
Description:

Please download the Mercedes me App for your smartphone and make sure your Mercedes is paired.

Note: Scan the corresponding QR code with your smartphone camera or alternatively click on the button below to directly get to the respective App Store.



Step 1: Activate the Mercedes me service (1/3).

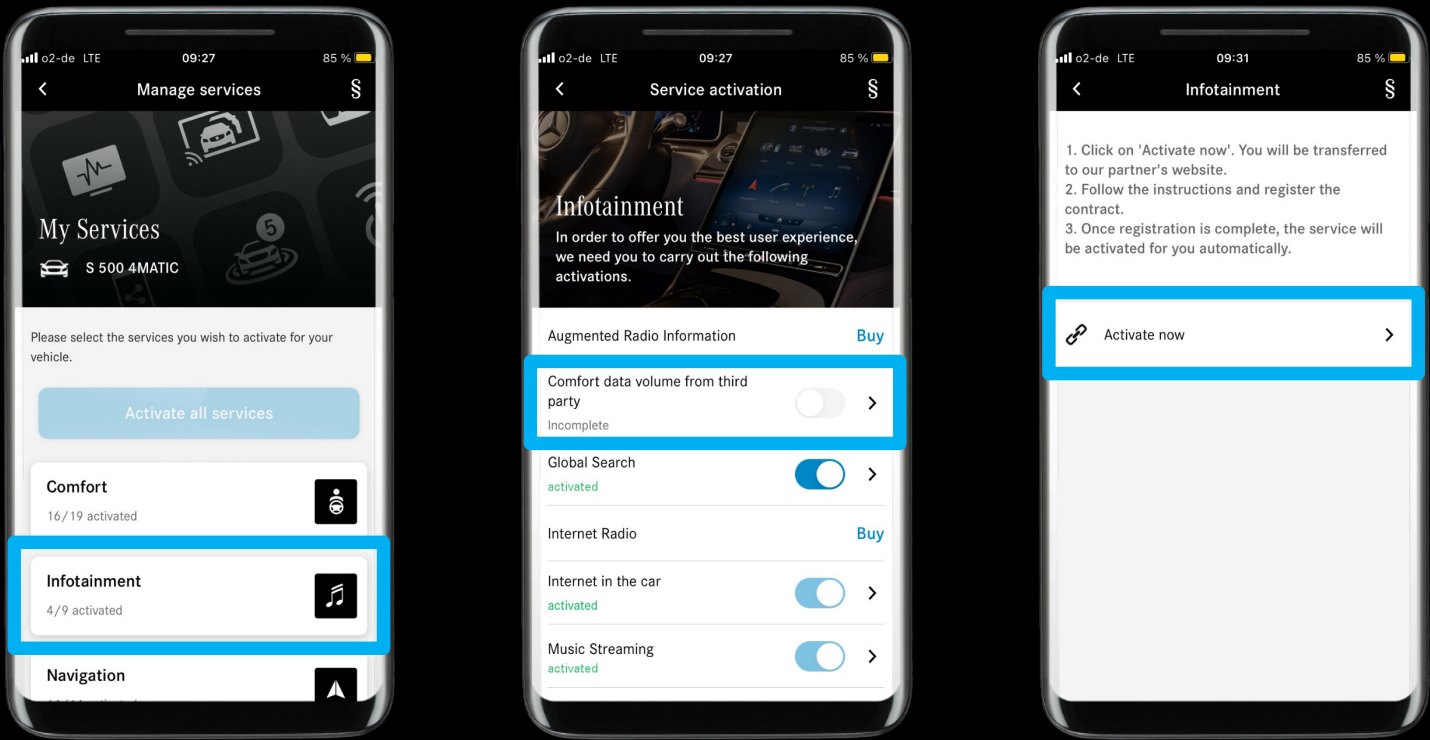


Description:

In the Mercedes me App, please open the menu and navigate to 'Manage services'.



Step 1: Activate the Mercedes me service (2/3).

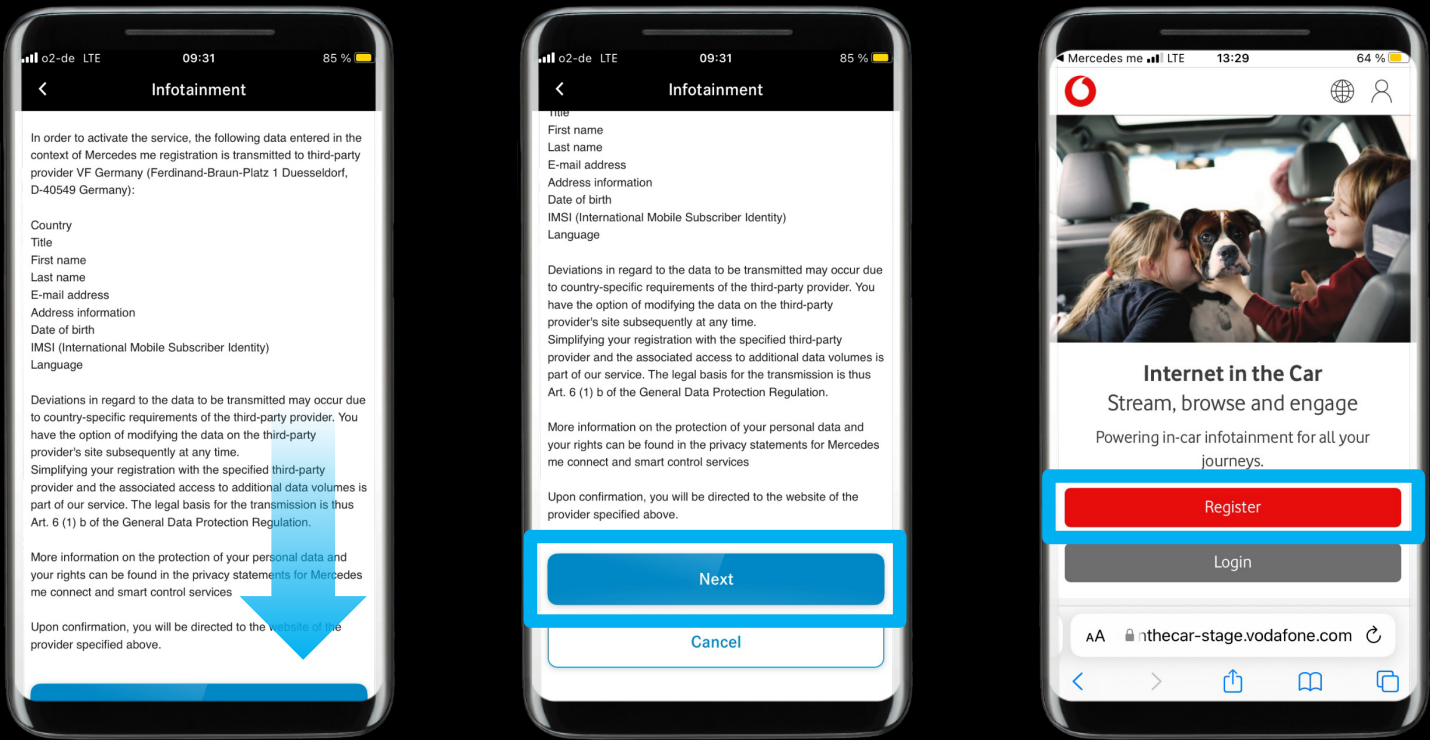


Description:

Inside the 'Infotainment' category navigate to the service 'Comfort data volume from third party' and press 'Activate now'.



Step 1: Activate the Mercedes me service (3/3).



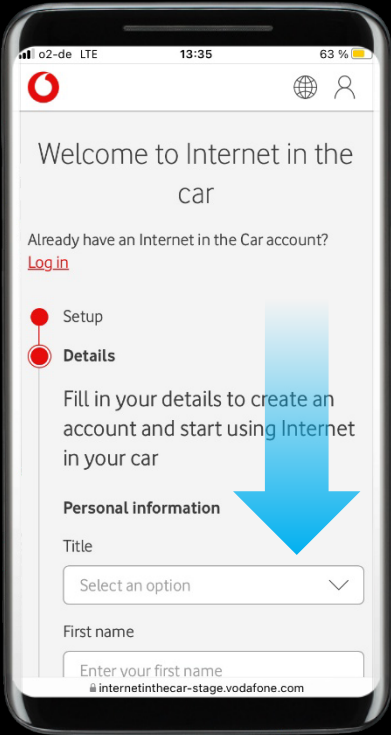
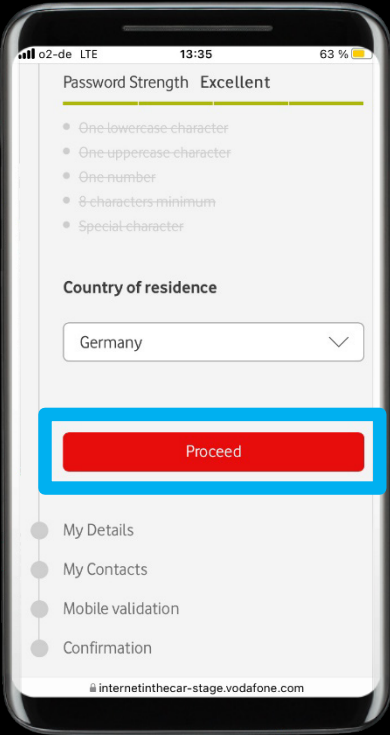
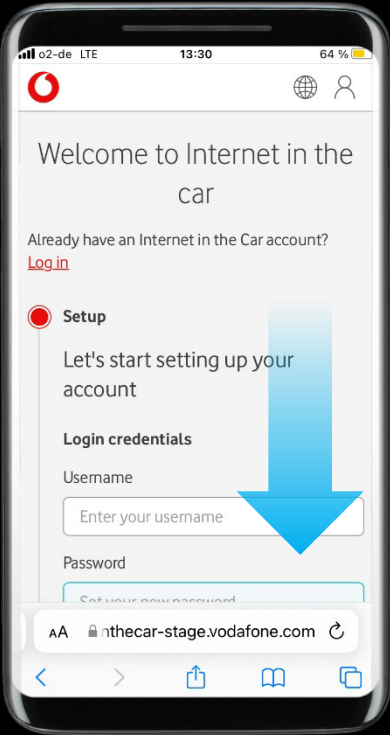
Description:

Please read the description carefully. By clicking on ‘Continue’ you will then be forwarded to our partners website to create a new account.

Note: A contract with our third-party provider (Vodafone or local partner) is required to activate the comfort data volume. This is completely free and requires the creation of an user account. With the help of the account you can manage the data contract with the third party.



Step 2: Register an account with the provider (1/5).



Description:

Please follow the steps and complete the registration.

Note: The registration process consists of 5 steps and will include a validation of your phone number via SMS.

Description:

Note: The registration process consists of 5 steps and will include a validation of your phone number via SMS.

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Postcode

Town / City

County (optional)

Enter your county

Proceed

Previous

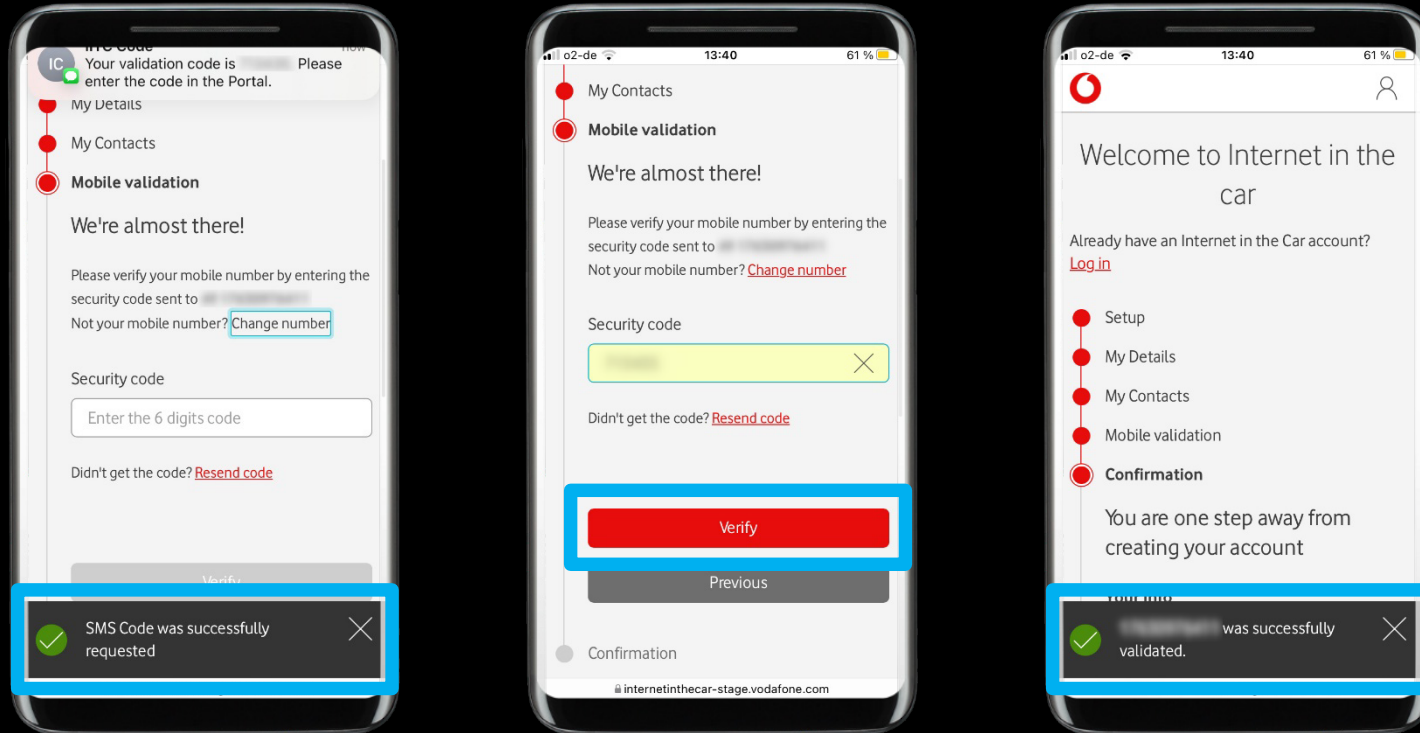
Mobile validation

Confirmation

internetinthe-car-stage.vodafone.com



Step 2: Register an account with the provider (3/5).



Description:

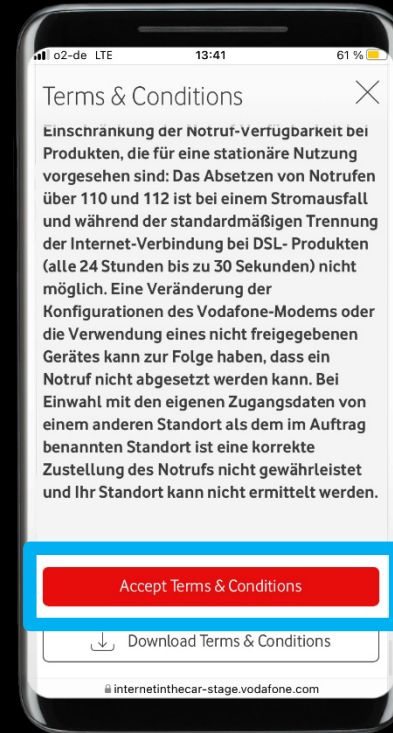
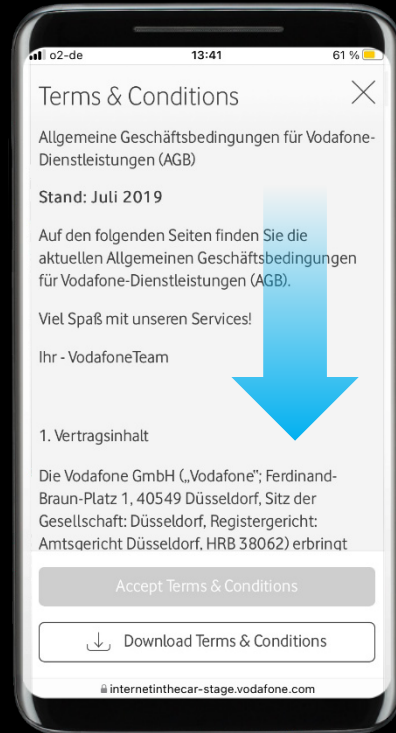
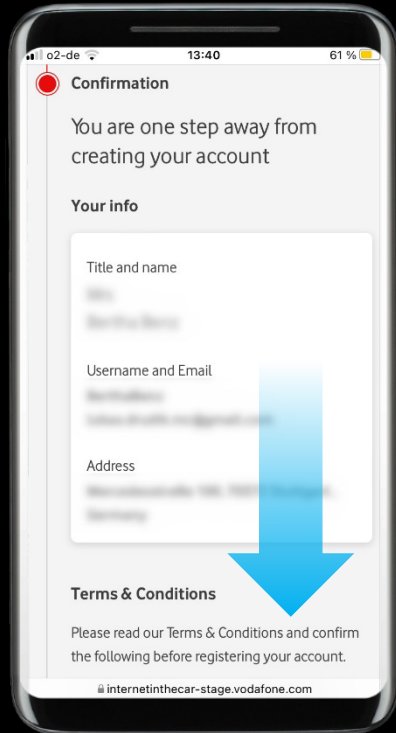
Please follow the steps and complete the registration.

Note: The registration process consists of 5 steps and will include a validation of your phone number via SMS.

Note: The SMS code will be requested automatically at the respective step.



Step 2: Register an account with the provider (4/5).



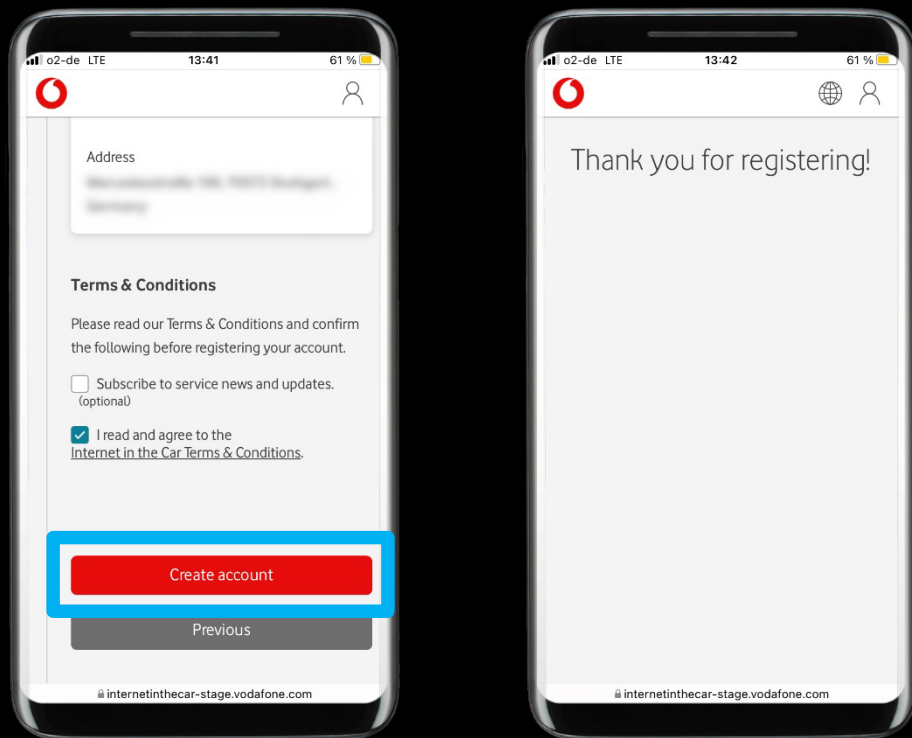
Description:

Please follow the steps and complete the registration.

Note: On the confirmation page please check your entries and scroll down, this automatically opens the Terms & Conditions page. Please read the Terms & Conditions carefully. At the bottom of the page the 'Accept Terms & Conditions' button will become clickable.



Step 2: Register an account with the provider (5/5).



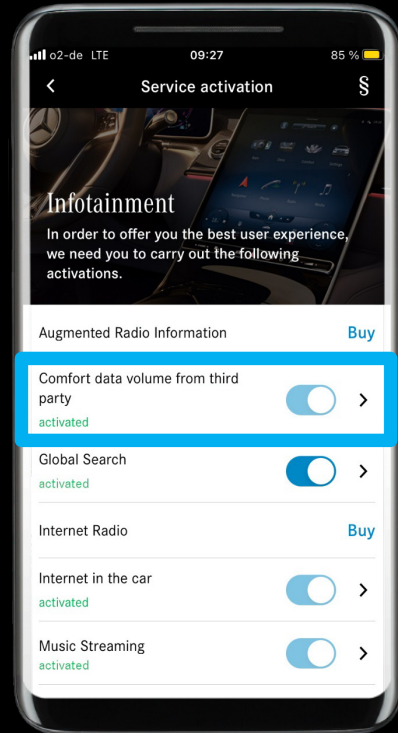
Description:

After the successful registration you can leave the partners website.

Note: In some cases it may take up to 24 hours for the service activation to be processed.



Step 3: Successful activation.



Description:

You have successfully activated 'Comfort data volume from third party' and are now ready to continue with the next chapter in this guide.

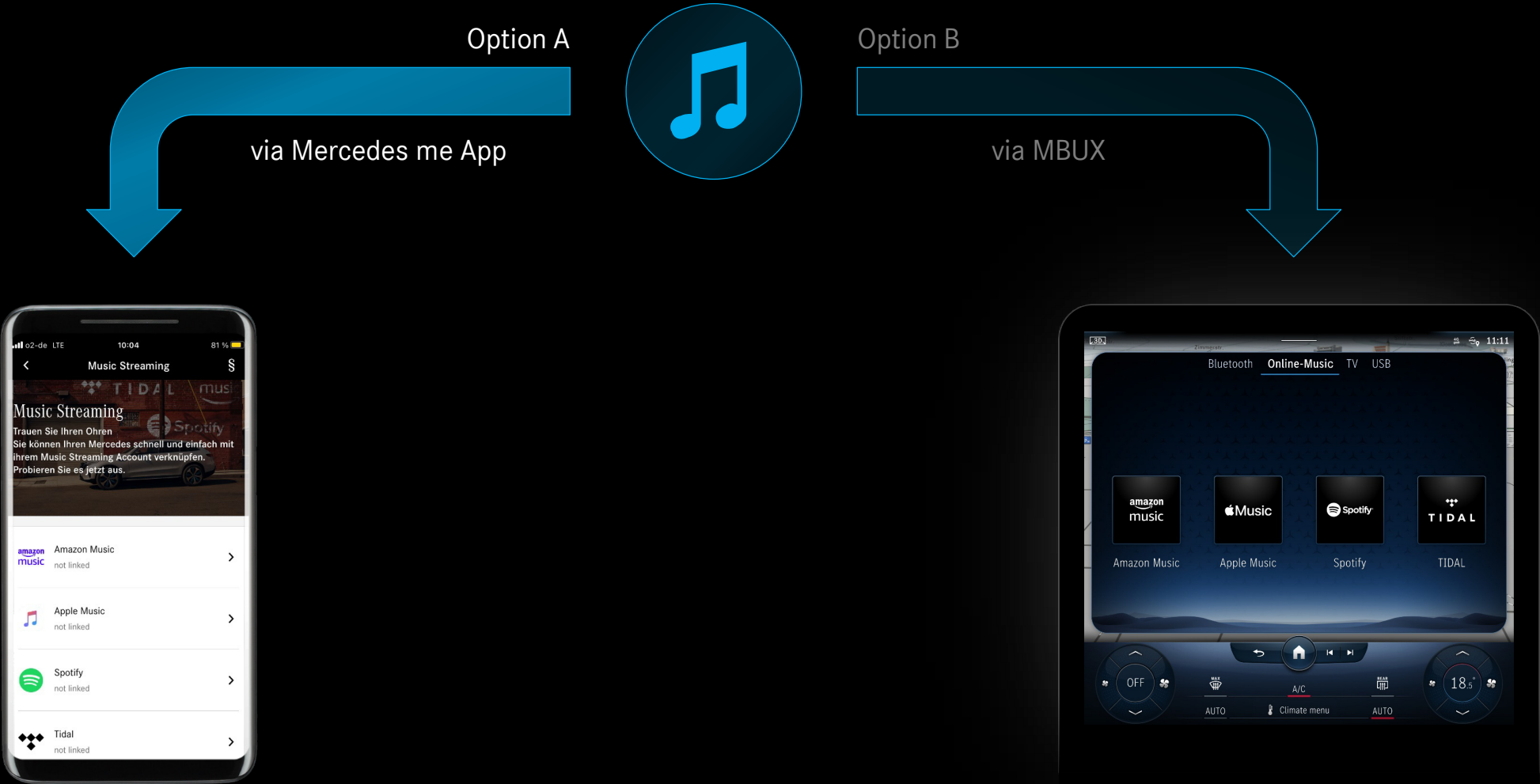
Note: After contract conclusion with the third-party provider, the Mercedes me service 'Comfort data volume from third party' is now displayed as 'activated' in the Mercedes me app.

Note: It can take a few minutes until 'Comfort data volume from third party' is fully activated.

Link a music provider to your Mercedes

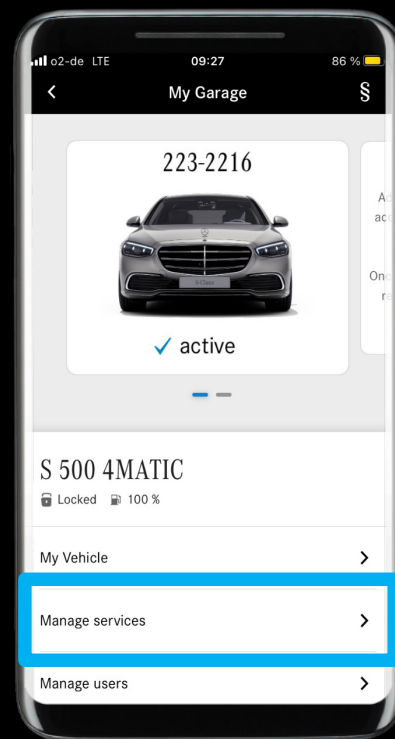
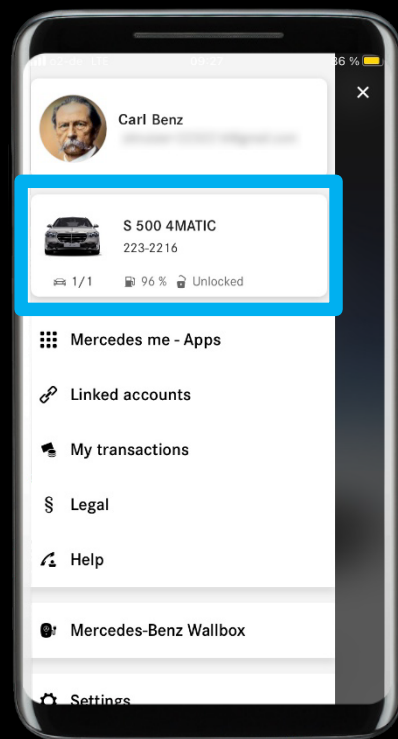
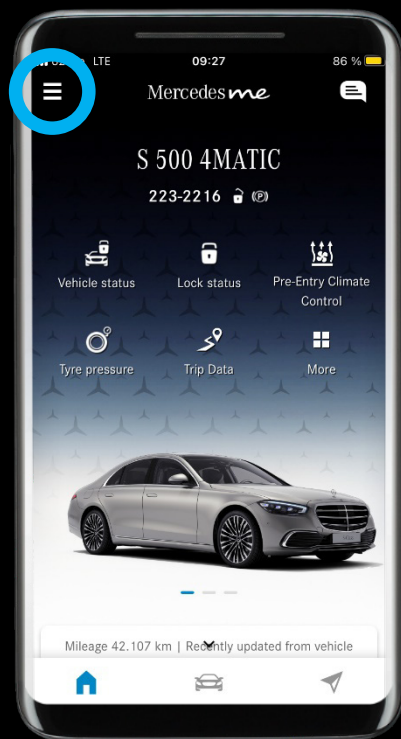


How to link a music provider





Step 1: Link a music provider via Mercedes me App (1/4).

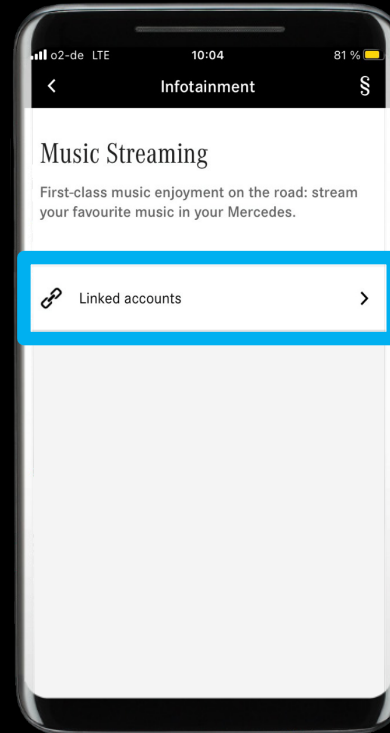
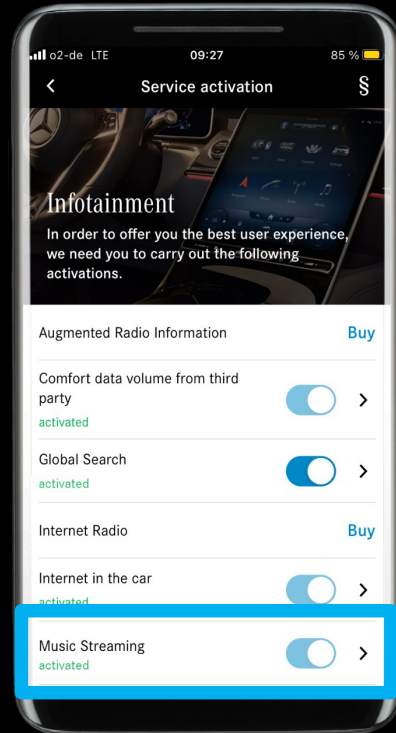
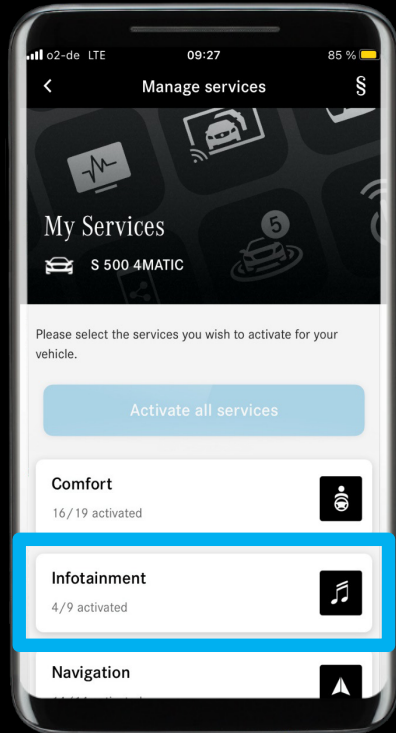


Description:

In the Mercedes me App, please open the menu and navigate to 'Manage services'.



Step 1: Link a music provider via Mercedes me App (2/4).

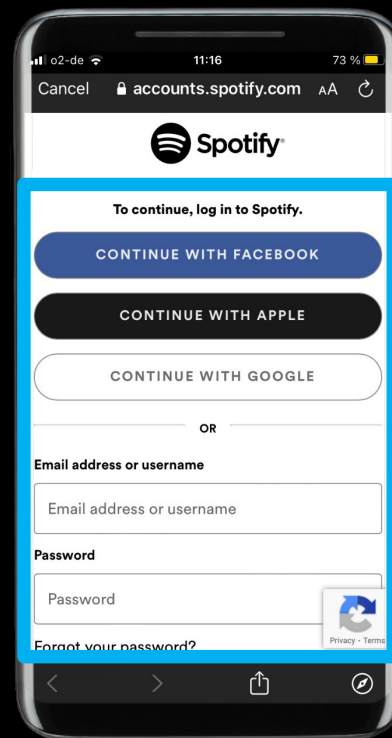
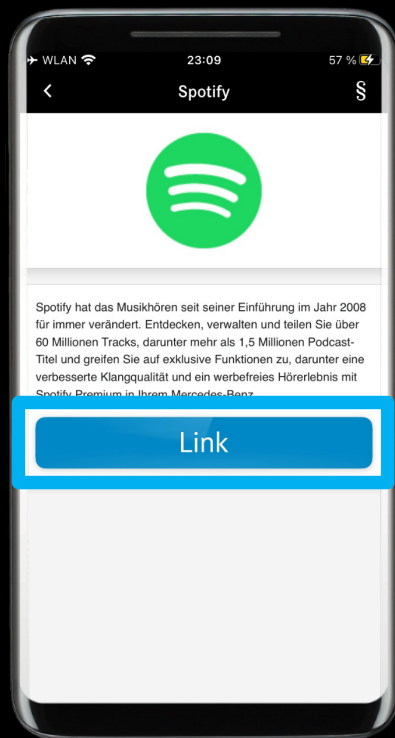
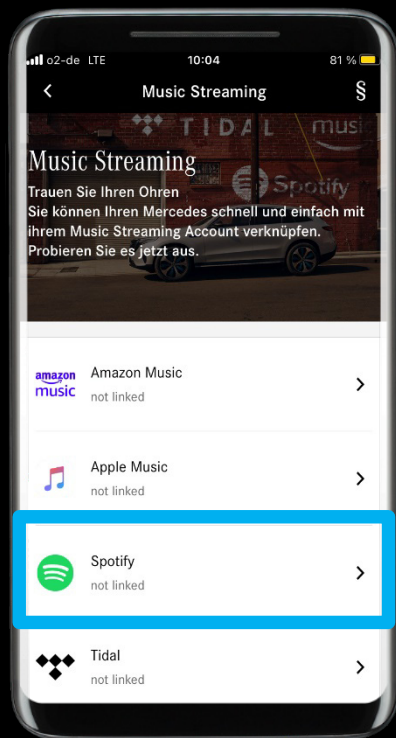


Description:

Navigate to the infotainment service '*Music Streaming*' and press '*Linked accounts*'.



Step 1: Link a music provider via Mercedes me App (3/4).



Description:

Select the music provider that you want to link to your Mercedes and log in.

Note: The selection of music providers depends on availability in the respective Mercedes me connect market and vehicle model.

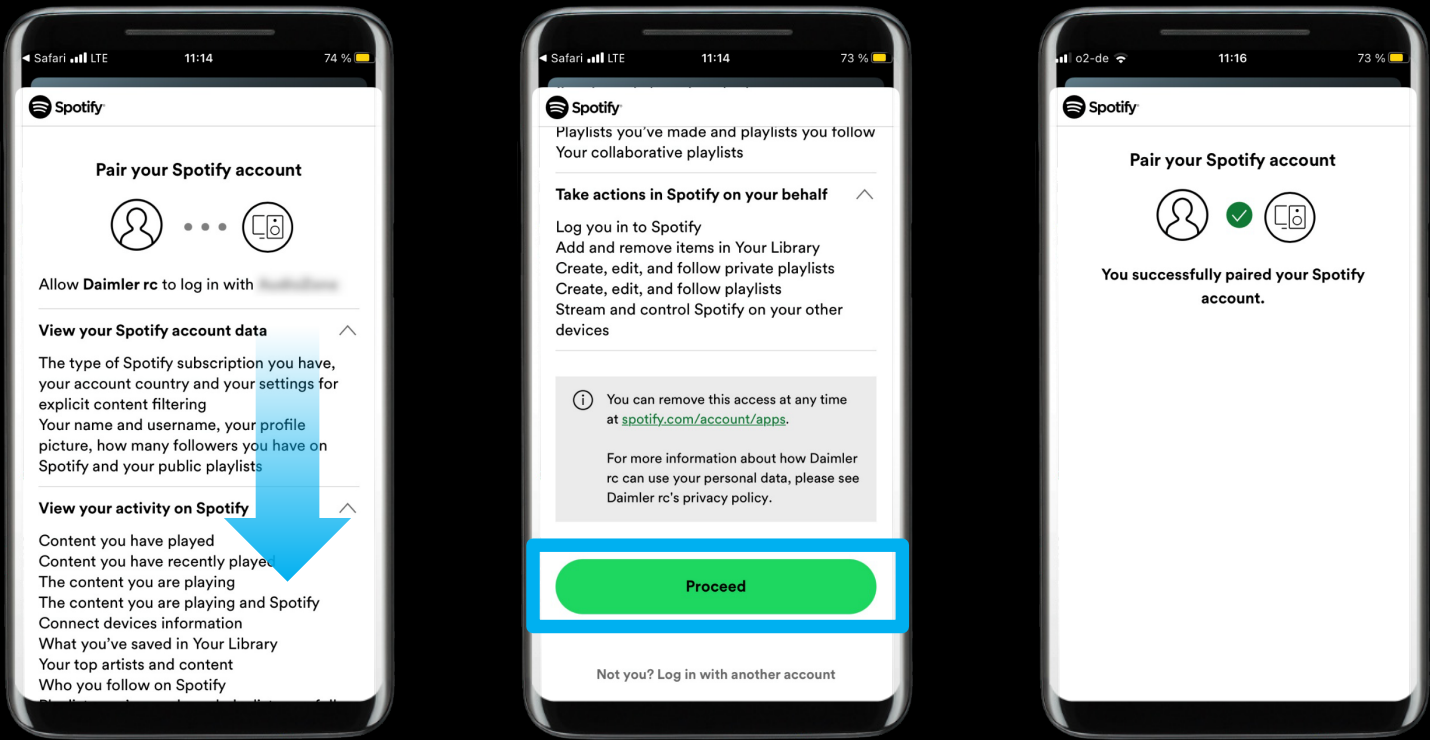
Note: Here you can also un-link the connected accounts (several music providers can be linked at the same time).



Step 1: Link a music provider via Mercedes me App (4/4).

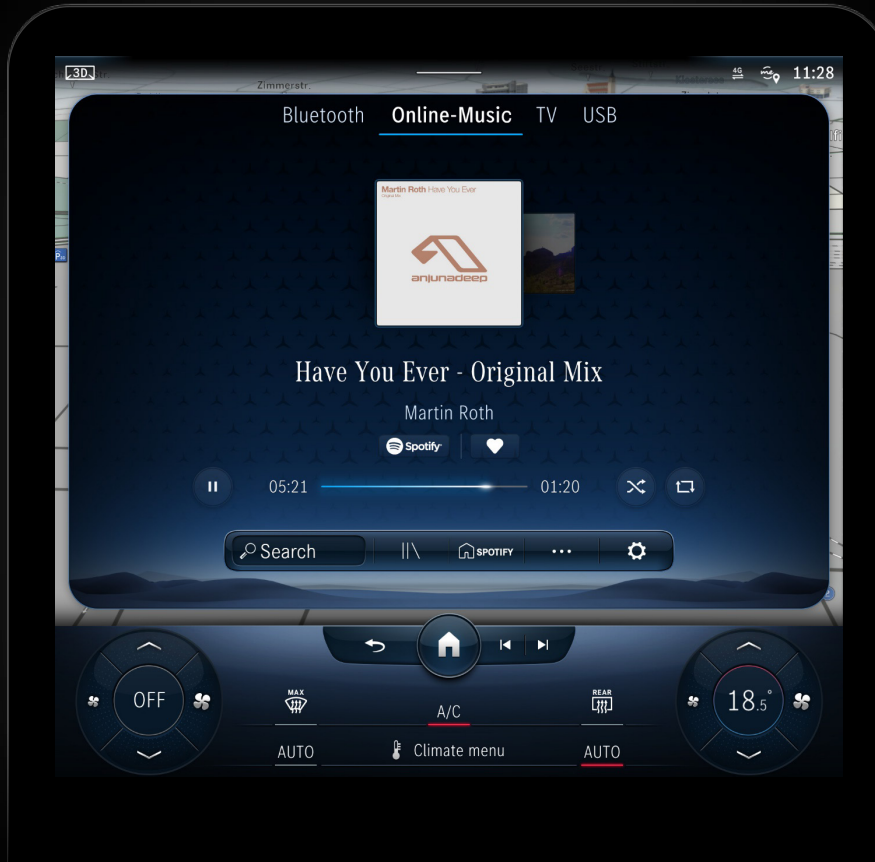
Description:

Follow the steps on the music providers website.





Step 2: Music provider successfully linked.



Description:

Enjoy your music!

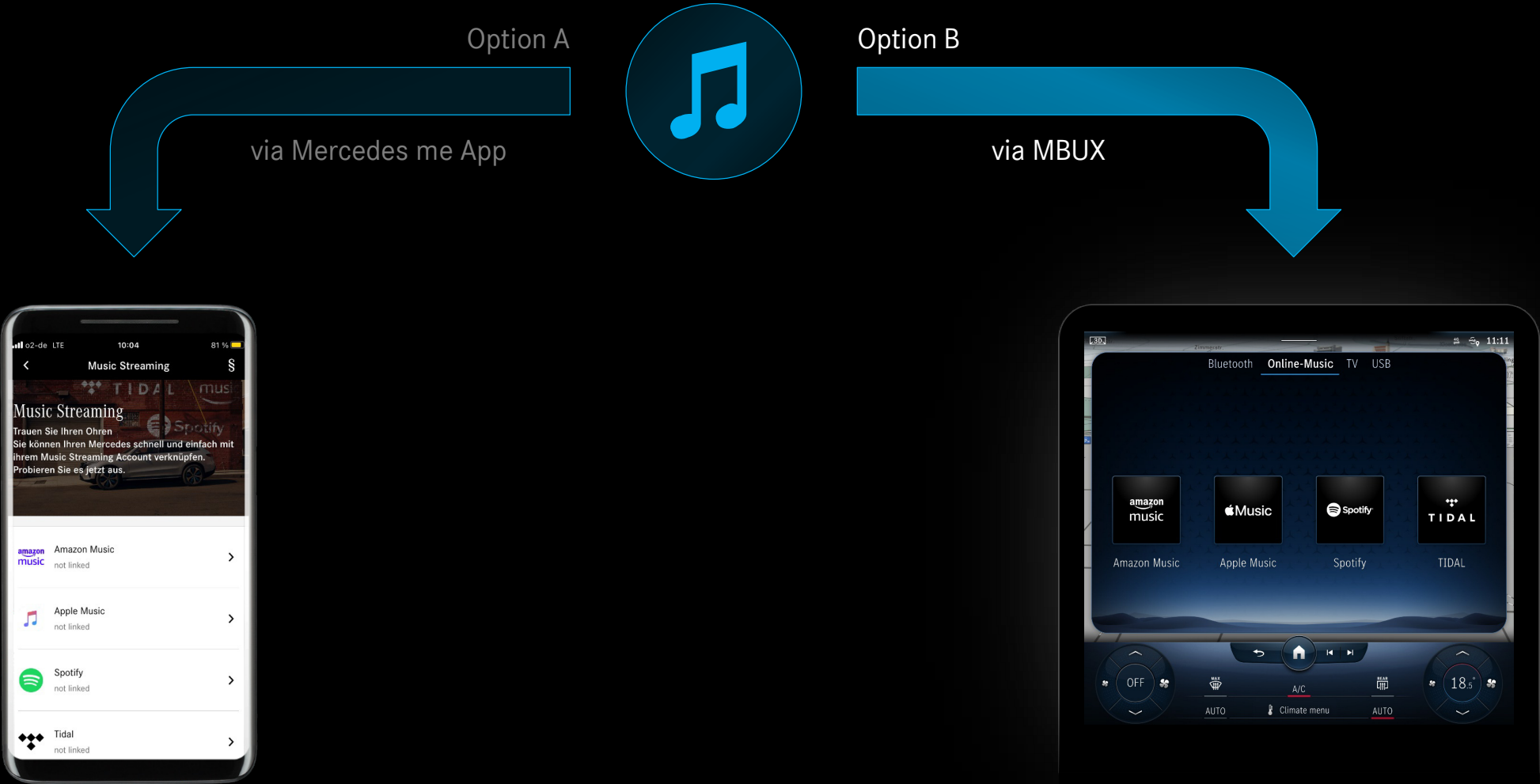
You have successfully completed the setup of 'Comfort data volume from third party' and the linkage of a music provider to your Mercedes.

Note: MBUX will automatically show the respective interface, after successfully linking the music provider.

Note: You may need to reopen 'Online-Music' if it doesn't show your linked music provider immediately.



How to link a music provider





Step 1: Link a music provider via MBUX (1/4).



Description:

Press the '*Home*' button and open the '*Media*' view.



Step 1: Link a music provider via MBUX (2/4).



Description:

Select 'Online-Music' in the top bar and choose the music provider that you want to link.

Note: The selection of music providers depends on availability in the respective Mercedes me connect market and vehicle model.



Step 1: Link a music provider via MBUX (3/4).

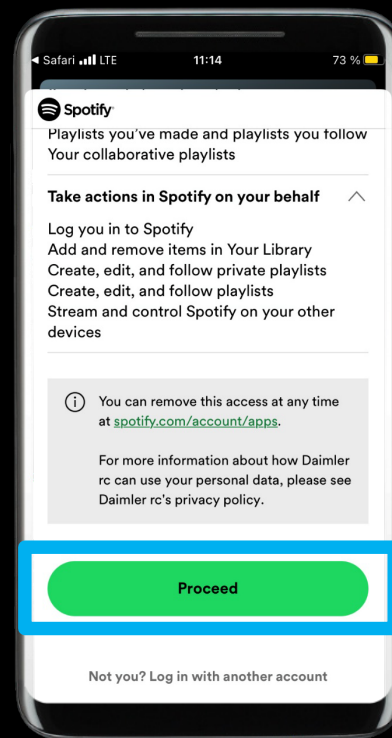
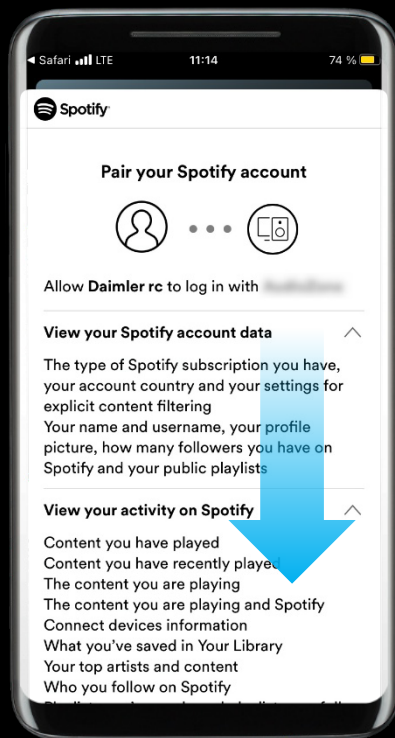


Description:

MBUX will display a QR code that you can use to link your music provider account to your Mercedes.



Step 1: Link a music provider via MBUX (4/4).



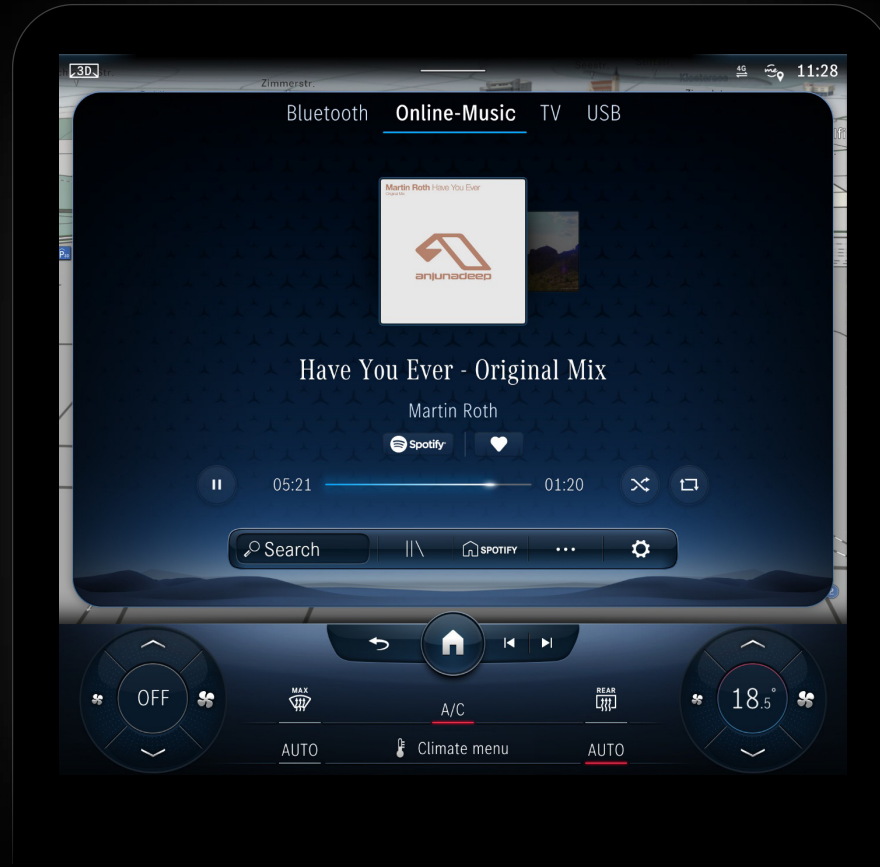
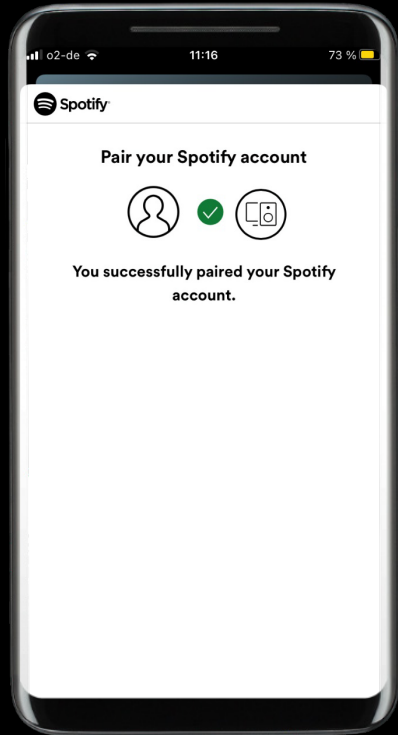
Description:

Scan the QR code with your smartphone, log in and follow the steps on the music providers website.

Note: If you already have installed the app of the music provider on your smartphone, you may don't need to log in and can directly link your account to your Mercedes.



Step 2: Music provider successfully linked.



Description:

Enjoy your music!

You have successfully completed the setup of 'Comfort data volume from third party' and the linkage of a music provider to your Mercedes.

Note: MBUX will automatically show the respective interface, after successfully linking the music provider.

Note: You may need to reopen 'Online-Music' if it doesn't show your linked music provider immediately.



Mercedes *me*